## RECOMMENDATION OF PERSONALISED TOURIST RESOURCES

#### Motivation

- Interest in improving the tourist experience by means of personalisation and immersion
- Desire to improve knowledge in agent-based computing, mobile applications, recommendation, profiling, immersion, cloud computing and cloud storage

### Methodology

- Research, analysis and comparison of profiling, recommendation and semantic enrichment techniques
- Survey, analysis and selection of PaaS solutions and MAS platforms

### **Objectives**

- Recommend personalised tourism resources in deferred and real time
- Mobile app front-end
- Agent-based cloud back-end: RESTful API + cloud storage
- Recommendation: hybrid filter
- Context-awareness: time, space, motion
- Profiling: age, gender, individual and social history, preferences
- Immersion: complementary news, weather, sound, images, articles

# Architecture Front-end: Android Mobile App $Ag_n$ $Ag_2$ Ag<sub>1</sub> User data Back-end: MAS + Cloud Storage

Map-based GUI Recommendations **User Context** FRONT-END Device features Physical context Touristic resources Preferences Immersion metadata Individual history Social history

### Research Plan Period Description State of the art survey on agent-based computing, user profiling, recommendation and immersion Write the corresponding dissertation chapter Specification of the system requirements, architecture, including functionalities and functional tests Representation of users, devices and resources (including

immersion metadata) Dec 14 Dec 14 Development and test of the user context acquisition module (mobile device) Mar 15

Mar 15 Development and test of the user profiling module

Jun 15 Write the dissertation sections and a publication on the results

of Tasks 1, 2, 3 and 4 Sep 15

Aug 15 Development and test of the personalised resource

recommendation module Dec 15

Dec 15 Development and test of the individual profiling, immersion and recommendation agent Apr 16

Feb 16 Development and test of the user profiling and resource recommending multiagent system May 16

May 16 • Write the dissertation sections and a publication on the results Jul 16 of Tasks 7, 8 and 9

Jul 16 Develop, deploy and test the back-end node (multiagent 10 system and persistent storage) in the cloud

Nov 16 Design, implementation and test of the front-end application (context acquisition and GUI) Mar 17

Mar 17 ■ Test, debug and evaluation of the results

May 17 • Write the remaining dissertation chapters and a publication on 13 the results of the Tasks 10, 11 and 12

Knowledge Base Users Devices Touristic resources Immersion metadata

User<sub>1</sub> User<sub>2</sub> User<sub>n</sub> Profiler

**Profiler Agents** 

Context-aware Hybrid filter

Recommender Agent Immersion Agent

News Images Sounds Weather Articles

### Related Work Survey

	E-Tourism <sup>[1]</sup>	Tourist@ <sup>[2]</sup>	moreTourism <sup>[3]</sup>	COMPASS <sup>[4]</sup>	ATLAS <sup>[5]</sup>	CRUMPET <sup>[6]</sup>
Front-end	Browser	Mobile App	Mobile App	Mobile App	_	Mobile Service
Back-end	Web Service	MAS	Web App	Web Service	Web Service Geo-tagging Semantic Web	MAS
Context-aware		Location	Location	Location Weather Traffic Time	Space Time	Location
Profiling	Context Preferences	Context Preferences	Preferences	Context Preferences	Social history Preferences	Context Preferences
Recommendation	Hybrid (CBF+CF)	Hybrid (CBF+CF)	Hybrid (CBF+CF)	Context-based Knowledge-based	Hybrid (CBF+CF)	Constraint-based
Immersion			_			

### References

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- [4] Setten, M., Pokraev, S., Koolwaaij, J., 2004. Context-Aware Recommendations in the Mobile Tourist Application (COMPASS), Adaptive Hypermedia and Adaptive Web-Based Systems, Vol. 3137, Springer Berlin Heidelberg, pp. 235-244, ISBN 978-3-540-22895-0.
- [5] ATLAS Consortium, 2014. Advanced Tourism Planning System (ATLAS). [Online]. Available at: http://atlas.web.auth.gr/ [Accessed in: June 2014].
- [6] Poslad, S., Laamanen, H., Malaka, R., Nick, A., Buckle, P., Zipl, A., 2001. CRUMPET: creation of user-friendly mobile services personalised for tourism. Second International Conference on 3G Mobile Communication Technologies, pp.28-32, ISSN 0537-9989.



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